

# Robert-James Sales, Inc.

## PIPELINE

Issue 39

September 2011

### Raleigh, North Carolina Branch



*From left: Dave Jones, Cheryl Daughtry, Robbie Mustian, Donna Homan, Gary Halychyn*

### *News from the Branch...*

*Larry Motzer has joined the North Carolina outside sales team. Larry resides in Knoxville, TN. We would like to welcome Larry aboard. He visited our branch in July for our mid-year meeting along with Jim Guyton and Gary Shea.*

North Carolina branch family news...



Above: David Halychyn

Gary and Joanne Halychyn's son David, graduated from UNC Wilmington with a degree in Athletic Training. Also, Danielle, their daughter, was married to Chris Overcash on August 8, 2010. Danielle is an elementary school teacher and Chris is a mechanical engineer both working in Raleigh. *Yes, Gary did take the wedding pictures with some help!!!!*

Robbie and Dana Mustian's son Jonathan was promoted to Assistant Manager at Auto Bell car wash in Raleigh where he works part time while attending Wake Tech.

**OUR CUSTOMER**

Is the most important person in our company.

**OUR CUSTOMER**

Is a human being with feelings like our own.

**OUR CUSTOMER**

Deserves our most courteous and attentive treatment.

**OUR CUSTOMER**

Does not interrupt our work; he/she is the purpose of it.

**OUR CUSTOMER**

Brings us his/her needs; it is our job to fulfill them.

**OUR CUSTOMER**

Is part of our company; he/she is not an outsider.

**OUR CUSTOMER**

Does not depend on us; we depend on him/her.

**OUR CUSTOMER**

"IS" our business.



Above: Chris & Danielle (Halychyn) Overcash



Travis Jones

Travis the son of David & Sandra Jones was born January 2004 in Buffalo, NY. Travis was born with Down Syndrome, and at birth he was diagnosed with a hole in his heart, low muscle tone, and a very low immune system. Throughout his years he has been in and out of the hospital with pneumonia, RSV, and heart test. In 2009, the Jones' made Clayton, North Carolina their home. Travis is seen by a cardiologist at Duke University yearly. The hole in his heart is slowly closing, and hopefully in time it will be completely closed. He is now 7 years old and is starting 2<sup>nd</sup> grade. He does well in school and his love for P.E. as earned him MVP awards in P.E. He also participates in the Special Olympics in Smithfield, NC. Travis' hobbies are playing and watching basketball, playing piano, and Saturday morning trips to Dunkin Donuts with Dad....



Donna Homan's son Travis and his wife Crystal Woodard were married on August 5<sup>th</sup> at Boldt Castle in the 1000 Islands, Alexandria Bay, NY. Travis and Crystal reside in Willow Springs, NC. Crystal works as office Manager for Cloverleaf and Travis has been promoted to Manager of the new Firestone store in Durham, NC.



### RJS Fishing outing with Mollenberg-Betz





***Did you know?????***

Garner is the home of American Idols 10<sup>th</sup> season winner, Scotty McCreery. We were all watching and cheering him on.

Robbie would bring us news as he heard it. Robbie has known the family since Scotty was an infant as they attend the same parish.



Tornado hits downtown Raleigh on April 16<sup>th</sup>. The storm left behind devastation less than 5 miles from our branch with many still rebuilding. Both lives and homes were lost.

And yes, the NC Branch did feel the 5.8 magnitude earthquake centered in Virginia on Tuesday, August 23<sup>rd</sup>.

**Robert-James Sales, Inc.**

President:

James Bokor, Jr.

Board of Directors:

James Bokor, Sr.

Robert Glidden, Jr.

James Bokor, Jr.

Joseph McIntosh

James Schmit

Gerard Mazurkiewicz

Robert Glidden, III

**Anniversaries**

**37 Years**

Bernice Clough Corporate 09/04/1974

**32 Years**

Linda Starr Corporate 08/09/1979

**24 Years**

Robert Ciminella Buffalo 07/27/1987

**22 Years**

Jon Denk Chicago 09/18/1989

**21 Years**

Jeffrey Parrish Corporate 09/04/1990

**20 Years**

James Bokor Jr. Corporate 08/23/1991

**18 Years**

Lyne Suver Chicago 07/19/1993

**14 Years**

David Simmons Corporate 07/14/1997

**13 Years**

Thomas Kliber Buffalo 08/04/1998

**12 Years**

Theresa Churbock Cleveland 09/02/1999

**11 Years**

\*Stephanie Rademacher New Jersey 07/24/2000

\*11 years+7 years!!!

Cheryl Daughtry North Carolina 09/01/2000

Gary Halychyn North Carolina 08/28/2000

**8 Years**

James Bettisworth Chicago 08/25/2003

**7 Years**

Joseph Olszewski Cleveland 07/19/2004

**6 Years**

Roger Dillie Cleveland 09/06/2005

**5 Years**

Tracy Besch Buffalo 08/09/2006

Kenneth Krygier Buffalo 09/11/2006

Tony Barbuscio Cleveland 07/10/2006

Michael Wawrzyczek Corporate 07/17/2006

**4 Years**

Richard Carlson Minneapolis 09/04/2007

Robert Mustian North Carolina 08/27/2007

**3 Years**

William Lehsten Buffalo 08/18/2008

Joanne Wargula Buffalo 09/29/2008

Amanda Stelmach Corporate 07/14/2008

Timothy Smith Indianapolis 07/14/2008

**2 Years**

Sandra Widmer Buffalo 09/14/2009

Christopher Nichols Cleveland 09/08/2009

**1 Year**

Russell Wujek Buffalo 09/23/2010

Steven Veliky Cleveland 08/30/2010

David Leach Minneapolis 07/19/2010

Karen Lotito New Jersey 09/20/2010

**Welcome New Employees**

**Buffalo**

Joseph Ayer Warehouse 06/15/2011

Kevin Goode Warehouse 08/22/2011

Chris McDougald Clerical 08/02/2011

Michael Sherk Warehouse 08/22/2011

John Smith Outside Sales 08/22/2011

Mary Vaughn Clerical 08/10/2011

**Chicago**

Jeffrey Gorrell Outside Sales 06/27/2011

**Cleveland**

Doreen Formica Clerical 07/25/2011

**Indianapolis**

Howard McPeck Outside Sales 06/29/2011

**Minneapolis**

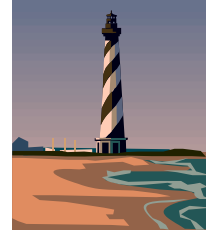
Cynthia Leitte Clerical 06/09/2011

**New Jersey**

Michael Yeager Inside Sales 06/15/2011

***North Carolina State Facts:***

- ◆ The Wright brothers completed the first successful flight of a mechanically propelled airplane over the sands of Kitty Hawk, NC on December 17, 1903.
- ◆ The first known miniature golf course was in Fayetteville, NC.
- ◆ Babe Ruth hit his first professional home run in Fayetteville on March 7, 1914.
- ◆ The first Pepsi was created and served in New Bern, NC in 1898.
- ◆ The Biltmore Estate in Asheville is the largest private house in the world, with 250 rooms.
- ◆ The Cape Hatteras Lighthouse is the tallest lighthouse in the United States.
  
- ◆ Grandfather Mountain is home to the nation's highest swinging bridge-one mile high.
- ◆ NC state bird is the Cardinal. State flower is American Dogwood. State tree is the Longleaf Pine. State nickname is The Tar Heel State or The Old North State. State song is The Old North State.



On July 8<sup>th</sup>, Robert-James Sales took some customers fishing on Lake Ontario. On the trip was Eric Baumgartner and Mike Vogelsong from Industrial Power Systems, and Gordon Wheatley from Prax-air. Joining us from Robert-James Sales was Joe Olszewski, Justin Ermlich and Rich Dalton.



From left: Mike Vogelsong, Rich Dalton, Justin Ermlich and Gordon Wheatley

Missing from the picture is Eric Baumgartner (he was keeping his eyes on the rods) and Joe Olszewski (he was sitting on the cooler).

As the Columnist and Editor of the PIPELINE,  
I welcome any input you may have with regards to  
current events, suggestions and resources to share with other branches.

For those who contributed material,  
thank you for making the newsletter more enjoyable.

Thank you.  
Tammy Tout